

Pullman Family Dentistry, PLLC

Cosmetic Dentistry, Implants, Orthodontics

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Jack Chiang, DDS, MAGD, FICOI

Fall 2017

Sept-Nov

Staff Appreciation



Our amazing staff at Pullman Family Dentistry is what makes our office so unique! We go above and beyond for our patients so they can have the best experience possible.

Nerissa Adams: (center back) Our veteran and our rock! She has been the lead dental assistant for over 10 years and is the backbone of our team. Her unfaltering ability to be in several places at once and stay calm under pressure is what keeps our office running smoothly.

Lisa Wood: (far right) As office manager for nearly 10 years, she has become the “Mama Bear” of the practice, and does everything she can to keep the staff happy and healthy.

Bibi Yadetta: (lower left) Our fashion guru and quickly becoming a favorite dental assistant of our patients. She has overcome numerous obstacles in the past year, while striving to be Nerissa’s flawless understudy. Her hard work and dedication is an inspiration to us all!

Kianna Anderson: (center right) The best office administrator EVER! Her fierce determination and attention to detail ensures that patients have a seamless transition from first contact all the way through scheduling future appointments. Our patient care coordination has never been more thorough or efficient!

Priscilla Chiang: (center left) The prankster! She stepped up her game over the summer from sterilization technician to dental assistant to help cover when we had reduced staff. We will miss her this fall while she is back at school.

Jordan Smith: (lower right) Our first male sterilization technician and dental assistant! His positive attitude and friendly smile help patients to feel comfortable and welcome in the chair.

Rebekkah Leggett: (far left) The newest addition to our team, she is already proving that she can handle the heat of being a dental assistant.

OUR NEWEST MICROSCOPE



Dr. Chiang has recently acquired his **3rd microscope** so that each operatory room is equipped to handle a larger variety of dental procedures. He is the first dentist in the state of Washington to own the Zeiss Extaro 300 from Germany. It features the Fluorescence Mode which is designed to distinguish between natural hard tooth tissue and the most commonly used dental composite resins, aiding in restorative procedures. Using the **ZEISS Connect App**, Dr. Chiang can inform patients about both treatment needs and completed results by transmitting them instantly to their smart phone.

Dr. Chiang’s Continued Education Courses:

Sept 13th-17th: *International Federation of Esthetic Dentistry; Toyama, Japan.*

Oct 4th-8th: *European Association of Osseointegration Congress; Madrid, Spain.*

Nov 10th: *CEREC CBCT Surgical Integration; Spokane, Washington.*

Nov 21st-26th: *Advanced Perio and Implant Surgery; Taiwan Association of Osseointegration, Taipei, Taiwan.*